Important - Your agreement to the English language. This policy is provided in English. By agreeing to our User Agreement you consent to us providing our Service in the English language and also to us communicating with you in English.

If there is any conflict between the English language version of the content of our Service (including this policy) and any translation, the English version will govern. For example, if you have set the device that you access our Service with to a language other than English, only the English language version of our Service applies (and not the non-English language version).

For your convenience, we may provide this document in other languages. In the event there is any inconsistency between the English version of this policy and the translated text, only the English text shall be binding.

If you do not agree with the above, please do not access or use our Services.

Cookie Policy

1. Introduction to our use of ‘Cookies’ and similar technology

Like almost every other online service, our Services (including our website and app) use cookies and similar technologies to provide you with an enhanced user experience as well as allowing us to analyse and improve our Services. We would not be able to provide you with all of our Services, including certain personalised features, without the use of cookies and related technology and as such, your computer, mobile phone, tablet or other enabled mobile device (which we refer to collectively in this policy as a “device”) will need to be set up to enable such technologies.

2. What do we mean by the term ‘cookies’?

Cookies is a term used to describe a small text file (typically made of letters and numbers) that is downloaded and stored on your browser or your device by websites that you visit. They are sometimes considered as forming part of the

“memory” of your use of websites and related services as they allow service providers to remember you and respond appropriately.

3. What cookies does Remitly use?

Remitly uses the following categories of cookies:

Strictly necessary cookies. These are cookies that are required for the necessary operation of our Services and are always on. They include, for example, cookies that enable you to log into secure areas of our website and/or app.

Cookie : gr

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : pcId

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : refcode

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : deid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : dehash

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : affiliatecustomerid
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : affiliatename
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : promoSourcePageId
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : theme
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : celoginredirect
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : irclickid
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : optanonConsent
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : OptanonAlertBoxClosed
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : offercode
Session or Persistent : Session
First or Third Party : First Party

Cookie : TESTAMCVCOOKIEWRITE
Session or Persistent : Session
First or Third Party : First Party

Cookie : PLAYSESSION
Session or Persistent : Session
First or Third Party : First Party

Cookie : utmmedium
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : utmcampaign
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : CALYPSOCSRFTOKEN
Session or Persistent : Session
First or Third Party : First Party

Cookie : token
Session or Persistent : Session
First or Third Party : First Party

Cookie : cicsrfinput
Session or Persistent : Session
First or Third Party : First Party

Cookie : cicsrftoken
Session or Persistent : Session
First or Third Party : First Party

Cookie : sessiondata
Session or Persistent : Session
First or Third Party : First Party

Cookie : registrationsegment
Session or Persistent : Session
First or Third Party : First Party

Cookie : customsegment
Session or Persistent : Session
First or Third Party : First Party

Cookie : registrationtoken
Session or Persistent : Session
First or Third Party : First Party

Cookie : transferrequestdata
Session or Persistent : Session
First or Third Party : First Party

Cookie : timezoneOffset
Session or Persistent : Session
First or Third Party : First Party

Cookie : cpolicy
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : cookieconsent
Session or Persistent : Session
First or Third Party : First Party

Cookie : wd-browser-id
Session or Persistent : Session
First or Third Party : First Party

Cookie : ssid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : AWSALBCORS
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : cuser
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : AEC
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : AWSALB
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : sfdc-stream
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : force-stream
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : sendingCountry
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : receivingCountry
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : pctrk
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : entId
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : deviceEnvironmentId
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : sfdclv2
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : oinfo
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : cleared-onetrust-cookies
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : webact
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : autocomplete
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : BrowserId
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : CookieConsentPolicy
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : oid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : bmsv
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : tkai
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : akbmsc
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : abck
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : GRECAPTCHA
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : LSKey-c$CookieConsentPolicy
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : LSKey-c$siteUserLanguage
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : LSKey-c$coveovisitorId
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : YSC
Session or Persistent : Session
First or Third Party : Third Party

Cookie : language
Session or Persistent : Session
First or Third Party : Third Party

Cookie : X-Salesforce-CHAT
Session or Persistent : Session
First or Third Party : Third Party

Cookie : sidClient
Session or Persistent : Session
First or Third Party : Third Party

Cookie : clientSrc
Session or Persistent : Session
First or Third Party : Third Party

Cookie : sfc
Session or Persistent : Session
First or Third Party : Third Party

Cookie : renderCtx
Session or Persistent : Session
First or Third Party : Third Party

Cookie : phoneEnabled
Session or Persistent : Session
First or Third Party : Third Party

Cookie : nationalPhoneNumber
Session or Persistent : Session
First or Third Party : Third Party

Cookie : LSKey-c
Session or Persistent : Session
First or Third Party : Third Party

Cookie : internationalPhoneNumber
Session or Persistent : Session
First or Third Party : Third Party

Cookie : formattedPhoneNumber
Session or Persistent : Session
First or Third Party : Third Party

Cookie : chatCookie
Session or Persistent : Session
First or Third Party : Third Party

Cookie : disco
Session or Persistent : Session
First or Third Party : Third Party

Cookie : 79eb100099b9a8bf
Session or Persistent : Session
First or Third Party : Third Party

Cookie : TS01db906f
Session or Persistent : Session
First or Third Party : Third Party

Cookie : BrowserIdsec
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : JSESSIONID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : SOCS
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : utmterm
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : utmsource
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : requestedlimits
Session or Persistent : Session
First or Third Party : First Party

Cookie : englishusagedismissed
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : preauth
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : pmsub
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : msubpolicy
Session or Persistent : Session
First or Third Party : First Party

Cookie : TS014c1515
Session or Persistent : Session
First or Third Party : First Party

Cookie : authlogincsrf
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : authconsentcsrf
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : authsession
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : oauthstate
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : oauthonboardsessiontoken
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : oauthidtoken
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : oauthcodeverifier
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : auth0
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : auth0compat
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : auth0-mf
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : auth0-mfcompat
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : did
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : didcompat
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : a0users:sess
Session or Persistent : Session
First or Third Party : First Party

Cookie : a0users:sess.sig
Session or Persistent : Session
First or Third Party : First Party

Performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

Cookie : utmb
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : utmz
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : utmc
Session or Persistent : Session
First or Third Party : Third Party

Cookie : WorkdayLBSAS
Session or Persistent : Session
First or Third Party : Third Party

Cookie : AMPTLDTEST
Session or Persistent : Session
First or Third Party : First Party

Cookie : wdayvpscookie
Session or Persistent : Session
First or Third Party : First Party

Cookie : tktc
Session or Persistent : Session
First or Third Party : First Party

Cookie : AMCVS98CF678254E93B1B0A4C98A5%40AdobeOrg
Session or Persistent : Session
First or Third Party : First Party

Cookie : utmt
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : utma
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : ampcookietest*
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : AMPTEST
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : tkai
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : bmmi
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : AMCV98CF678254E93B1B0A4C98A5%40AdobeOrg
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : s
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : ga
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : gid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : \gac*
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : \ga*
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : gclau
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : SIDCC
Session or Persistent : Persistent
First or Third Party : Third Party

Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

Cookie : cmsContentId
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : targetmoney
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : nidcid
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : lang
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : plllanguage
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : amplitudetestremitly.com
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : preferredlogin
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : cfbm
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : wd
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : VISITORINFO1LIVE
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : NID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : MR
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : HSID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : CONSENT
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : gdId
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : GSESSIONID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : gdsid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : alr
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : asst
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : GZIP
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : geoloc
Session or Persistent : Session
First or Third Party : First Party

Cookie : receivecountrycode
Session or Persistent : Session
First or Third Party : First Party

Cookie : sendcountrycode
Session or Persistent : Session
First or Third Party : First Party

Cookie : PLAYLANG
Session or Persistent : Session
First or Third Party : First Party

Cookie : scc
Session or Persistent : Session
First or Third Party : First Party

Cookie : k
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : session
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : q
Session or Persistent : Session
First or Third Party : Third Party

Cookie : ili
Session or Persistent : Session
First or Third Party : Third Party

Cookie : cfuvid
Session or Persistent : Session
First or Third Party : Third Party

Cookie : 4341%5F0
Session or Persistent : Session
First or Third Party : Third Party

Cookie : 4341%5F1
Session or Persistent : Session
First or Third Party : Third Party

Cookie : renderernoheadernofooter
Session or Persistent : Session
First or Third Party : First Party

Targeting or 'tracking' cookies. These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

Cookie : rtid
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : utmcontent
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : omappvs
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : mmadid
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : nidsid
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : audit
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : ardebug
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : APISID
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : ttp
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : ttenablecookie
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : httpreferrer
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : omappvp
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : AMPMKTG*
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : IRPI
Session or Persistent : Persistent
First or Third Party : First Party

Cookie : IRgbd
Session or Persistent : Session
First or Third Party : First Party

Cookie : IR10408
Session or Persistent : Session
First or Third Party : First Party

Cookie : narwhaltracking
Session or Persistent : Session
First or Third Party : First Party

Cookie : fbp
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : xs
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : splanding
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : uuid2
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : uuid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : uid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : TESTCOOKIESENABLED
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : TDID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : TDCPM
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : SSID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : SID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : sb
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : SAPISID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : OTZ
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : MUID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : locale
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : KRTBCOOKIE377
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : khaos
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : IDSYNC
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : CMPS
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : CMPRO
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : CMID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : Secure-3PSIDCC
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : Secure-3PSID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : Secure-3PAPISID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : Secure-1PSIDCC
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : Secure-1PSID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : Secure-1PAPISID
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : \\rbtld\\
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : fr
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : rbuid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : gclaw
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : testcookie
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : fr
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : DE
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : datr
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : spt
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : c
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : A3
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : 1PJAR
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : IDE
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : uetvid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : uetsid
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : trs
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : cass
Session or Persistent : Persistent
First or Third Party : Third Party

Cookie : AMP*
Session or Persistent : Session
First or Third Party : Third Party

Cookie : cssessionkey

Session or Persistent : Session

First or Third Party : Third Party

4. Managing cookies

You can manage your cookies (including the enabling or disabling of cookies) through your browser settings. However, if you use your browser settings to block all cookies (including cookies that are strictly necessary) you may not be able to access all or parts of our Services. Please also note that deleting browser cookies can remove your opt out preferences, so you may need to opt out again. Each browser is different and as such we suggest that you check the 'Help' menu on your particular browser (or your mobile phone's handset manual) to learn how to change your cookie preference. You may also find more information on how to manage your cookies from third party websites (such as https://www.aboutcookies.org/) as well as third party apps.

5. Online behavioural advertising

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we may not have any control. More information on this type of advertising can be found by visiting: https://www.youronlinechoices.com/. Please note that we partner with a third party to manage our advertising on other sites. Our third party partner may use technologies such as cookies to gather information about your activities on this site and other sites in order to provide you advertising based upon your browsing activities and interests.

6. Using social media via our Services

If you use the buttons via our Services that allow you to share content with your friends and other contacts via social media networks like Facebook, these companies may set a cookie on your devices. We suggest that you review the

privacy and related policies of such organisations. More information on some of the more commonly used platforms can be found by visiting:

Facebook: https://www.facebook.com/about/privacy/

Twitter: https://twitter.com/privacy

LinkedIn: https://www.linkedin.com/legal/privacy-policy

We hope the above has clearly explained how we use cookies and similar technologies as well as how you may manage such matters. While we have provided details of third party websites and services which we thought you may find useful, please note that we are not responsible for the content, functionality or services provided by such sites.