Important - Your agreement to the English language. This policy is provided in English. By agreeing to our User Agreement you consent to us providing our Service in the English language and also to us communicating with you in English.

If there is any conflict between the English language version of the content of our Service (including this policy) and any translation, the English version will govern. For example, if you have set the device that you access our Service with to a language other than English, only the English language version of our Service applies (and not the non-English language version).

For your convenience, we may provide this document in other languages. In the event there is any inconsistency between the English version of this policy and the translated text, only the English text shall be binding.

If you do not agree with the above, please do not access or use our Services

[illegible]

[illegible]

[illegible]

SUPPLIER PRIVACY POLICY

Please take the time to read the following information carefully so that you fully understand our views and practices regarding your personal information and how we will use it.

1. ABOUT THIS POLICY

This privacy policy (this **Policy**) applies to suppliers resident in the United Arab Emirates, which includes the free zones, such as the Dubai International Finance Centre and the Abu Dhabi Global Market. Please ensure that your staff who we may communicate with are aware of this Policy.

This Policy was last updated on 20 November 2019. We may amend this Policy at any time, and whenever we do so we will notify you by email and/or post the update on our website. Please ensure this Policy is reviewed each time personal information is provided to us. If you do not agree with any of this Policy, or any change please contact our DPO immediately.

2. WHO ARE WE?

Any personal information provided to us will be controlled by Remitly (DIFC) Limited of DIFC who is the data controller (**Remitly, we, us** or **our**).

3. WHO IS OUR DATA PROTECTION OFFICER?

We have appointed a data protection officer (**DPO**) for you to contact if you have any questions regarding this Policy or believe we have breached the DIFC Data Protection Law 2020. Our DPO's contact details are: Kanika Chander, 1111 3rd Ave Suite 2100 Seattle, WA USA 98101; privacy@remitly.com.

4. PROCESSING SUPPLIER PERSONAL INFORMATION

Personal data we collect: If you or your staff contact us (by phone, email or otherwise), we will hold the following personal information:

- name and contact details (such as email and phone number), and any other details you or they give us when you or they correspond with us;
- information and documentation about your business activities that you and your staff give us;
- information and documentation about your enquiries, including communications with you and your staff; and
- information and documentation that we obtain about you and your staff from publicly available information (e.g. your website, social media and the DIFC companies register) when we carry out research (this is to ensure that we understand you, your staff and your business).

We may also collect information about your staff from social media platforms (for example, LinkedIn) including when or if they interact with us on those platforms or access our social media content (the information we may receive is governed by the privacy settings, policies, and/or procedures of the applicable social media platform, and we encourage you and your staff to review them).

Using your personal information: We will use all of the above information to:

- provide you with the information you have requested from us (i) so that we can both decide whether to enter into a contract and/or other arrangement with each other and (ii) to pursue our legitimate interests; and
- pursue the following other legitimate interests (i) protecting the rights, property, or safety of Remitly, our clients, suppliers, contacts or others (ii) maintaining records of potential suppliers or to recommend (or otherwise) you to others; (iii) improving our services and/or products; and/or (iv) sending you information or materials that we think may interest you or which you have requested from us.

Sharing your personal information: We will only share personal information with third parties in the following instances :

- our staff (but their use shall be limited to the performance of their duties and in line with the reason for processing);
- other companies within our group (namely Remitly Inc,) for the purposes of group staff to perform duties on behalf of Remitly;
- various third parties who provide tools to enable our systems and services to operate (including email, instant messaging, document management and file-sharing);
- with our telephony supplier (which would get to see phone numbers if we call you) and our broadband supplier (which could see email addresses (but not the content of what you send us, if you encrypt it)); and
- third parties in the event of the sale, acquisition or merger of some or all of our assets if your personal information is part of the transferred assets (we shall notify you in the event of such an occurrence, as well as any choices you may have regarding your personal information).

Retaining your personal information: If we both decide:

- to enter into a contract and/or other arrangement with each other, this information will be kept for the duration of your relationship with us;
- not to enter into a contract and/or other arrangement with each other, this information will be kept for the duration of your enquiry and for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting or reporting requirements; or if we are required by law to retain for longer, we will retain it for the required period and/or where the information is being used in connection with legal proceedings (including prospective legal proceedings) it will be retained for the duration of those legal (and any enforcement) proceedings.

5. TRANSFERRING PERSONAL INFORMATION OUTSIDE THE DIFC

We share your personal information within the Remitly Group and to the external third parties (the categories of which are referred to in this Policy). This may involve transferring your personal information outside the DIFC, which includes a transfer to the rest of the UAE and also internationally. Whenever we transfer your personal information out of the EEA, we will ensure a similar degree of protection is afforded to it. In some instances, your personal information may be transferred to countries that have been deemed to provide an adequate level of protection for personal information by the DIFC Data Protection Commissioner. In other instances, we will ensure that we use specific contracts approved by the DIFC Data Protection Commissioner which give personal information the same protection it has in the DIFC.

6. IF YOU VISIT OUR WEBSITE

If you also visit our website, please note that we will process certain personal information about your visit to our website. Please therefore review our website privacy policy which can be found at https://www.remitly.com/ae/en.

7. YOUR RIGHTS

In relation to personal information we hold about you, you have the right to:

- get access to your personal information and information about our processing of it;
- ask us to correct the record of your personal information maintained by us if it is inaccurate r to complete incomplete personal information;
- ask us, in certain limited instances, to erase your personal information or cease processing;
- ask us, in certain limited instances, to restrict processing personal information to merely storing;
- ask us, in certain limited instances, to transfer your personal information to another online provider;
- object to decisions based solely on automated processing, including profiling; and
- complain to the DIFC Data Protection Commissioner.

If you would like to exercise any of these rights, please contact our DPO (we may ask you to verify your identity - please cooperate with us in our efforts to verify your identity). Please note that we may need certain personal information to enable us to work with you and/or information to you, so changes you make to your preferences, or restrictions you ask us to make on how we use personal information, may affect what information we can provide.

Please also note that sometimes we may not be able to stop using your personal information when you ask us to (for example, where we need to use it because the law requires us to do so or we need to need to retain the information for regulatory purposes). We will tell you if we are unable to comply with your request, or how your request may impact you, when you contact us.

8. HOW WE PROTECT YOUR PERSONAL INFORMATION

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need-to-know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

9. DIRECT MARKETING

You have the right to ask us not to process your personal information for marketing purposes. You can exercise this right simply at any time by carrying out 'unsubscribe' actions which are made available to you (such as clicking on the 'unsubscribe' link in each promotional email we send you). We will honour your choice and refrain from sending you such communications. Please note that if you ask us not to contact you by email at a certain email address, we will retain a copy of that email address on a 'suppression list' in order to comply with your no-contact request. You are free to change your marketing choices at any time.