

Bilang isang customer ng Remitly, puwede mong i-contact ang money transmitter licensing authority sa iyong estado kung naniniwala kang ang iyong karaingan o reklamo hinggil sa mga serbisyo ng Remitly ay hindi naresolba nang sapat. Tingnan ang impormasyon sa ibaba tungkol sa kung paano ito pinakamainam na gawin.

Alabama

[www.asc.state.al.us](<http://www.asc.state.al.us>)

(800) 222-1253

Alabama Securities Commission P.O. Box 304700 Montgomery, AL 36130-4700

Alaska

[www.commerce.alaska.gov/web/dbs](<https://www.commerce.alaska.gov/web/dbs>)

(907) 465-2521

Alaska DCCED Division of Banking and Securities PO Box 110807 Juneau, AK 99811

Email: dbs.licensing@alaska.gov

Para Lang sa Mga Residente ng Alaska: Kung ang iyong isyu ay hindi na-resolve ng Remitly, Inc. (888) 736-4859, mag-submit ng formal complaints sa State of Alaska, Division of Banking & Securities. Paki-download ang form [dito](<https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf>). I-submit ang formal complaint form kasama ang supporting documents: Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807. Kung isa kang residente ng Alaska na may mga tanong tungkol sa formal complaints, mag-email sa amin sa dbs.licensing@alaska.gov o tumawag sa 907-465-2521

Arizona

[difi.az.gov](<https://difi.az.gov>)

(602) 364-3100

Arizona Dept. of Insurance and Financial Institutions 100 N. 15th Ave Suite 261
Phoenix, AZ 85007-2630

Arkansas

[www.securities.arkansas.gov](<http://www.securities.arkansas.gov>)

(501) 324-9260

Arkansas Securities Department Heritage West Building Suite 300 201 East Markham
Street Little Rock, Arkansas 72201-1692

California

Kung mayroon kang mga reklamo kaugnay ng anumang aspeto ng aktibidad sa pagpapadala ng perang isinagawa sa lokasyong ito, maaari kang makipag-ugnayan sa Department of Financial Protection and Innovation ng California sa toll-free na numero nitong 1-866-275-2677, sa pamamagitan ng email sa consumer.services@dfpi.ca.gov, o sa pamamagitan ng koreo sa Department of Financial Protection and Innovation, Consumer Services, 2101 Arena Boulevard, Sacramento, CA 95834.

Colorado

[www.dora.colorado.gov/dob](<http://www.dora.colorado.gov/dob>)

(303) 894-7575

Paunawa sa Customer:

Ang mga entity maliban sa mga FDIC insured na pinansyal na institusyong nagsasagawa ng mga aktibidad ng pagpapadala ng pera sa Colorado, kasama ang pagbebenta ng mga money order, pag-transfer ng pondo, at iba pang mga instrument para sa pagbabayad ng pera o credit, ay kinakailangang magpalisensya sa Colorado Division of Banking alinsunod sa Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.

Kung mayroon kang tanong o karaingan tungkol sa IYONG TRANSAKSYON - ANG PERANG IPINADALA MO:

Dapat mong i-contact ang Money Transmitter na nagproseso sa iyong transaksyon para

sa tulong. Ang Division of Banking ay walang access sa impormasyong ito.

Kung isa kang Residente ng Colorado at mayroon kang Reklamo tungkol SA MONEY TRANSMITTER – ANG KUMPANYANG NAGPADALA SA IYONG PERA:

Dapat isumite nang pasulat ang lahat ng reklamo. Pakipunan ang Complaint Form na ibinigay sa website ng Colorado Division of Banking at ibalik ito at anumang dokumentasyong sumusuporta sa reklamo sa pamamagitan ng koreo o email sa Division of Banking sa:

Colorado Department of Regulatory Agencies Division of Banking 1560 Broadway, Suite 975 Denver, CO 80202

Email: DORABankingWebsite@state.co.us

Connecticut

[www.ct.gov/dob](<http://www.ct.gov/dob>)

(860) 240-8299 (800) 831-7225

Connecticut Dept. of Banking 260 Constitution Plaza Hartford, CT 06103-1800

Delaware

[www.banking.delaware.gov](<http://www.banking.delaware.gov>)

(302) 739-4235

Office of the State Bank Commissioner 555 East Loockerman Street Dover, DE 19901

District of Columbia

[disb.dc.gov](<http://disb.dc.gov>)

(202) 727-8000

District of Columbia Dept. of Insurance, Securities, and Banking 1050 First Street, NE,

801 Washington, DC 20002

Florida

[www.flofr.com](<http://www.flofr.com>)

(850) 487-9687

Florida Office of Financial Regulation 200 E. Gaines Street Tallahassee, FL 32399

Georgia

[www.dbf.georgia.gov](<http://www.dbf.georgia.gov>)

(770) 986-1633 (888) 986-1633

Georgia Dept. of Banking & Finance 2990 Brandywine Road Suite 200 Atlanta, Georgia
30341-5565

Hawaii

[cca.hawaii.gov/dfi/](<http://cca.hawaii.gov/dfi/>)

(808) 586-2820

Hawaii Department of Commerce and Consumer Affairs King Kalakaua Building 335
Merchant Street, Rm. 221 Honolulu, HI 96813

Idaho

[www.finance.idaho.gov](<http://www.finance.idaho.gov>)

(208) 332-8000 (888) 346-3378

Idaho Department of Finance P.O. Box 83720 Boise, ID 83720-0031

Illinois

[www.idfpr.com](<http://www.idfpr.com>)

(888) 473-4858

Illinois Dept. of Financial & Professional Regulation 320 West Washington Street, 3rd Floor Springfield, IL 62786

Indiana

[www.in.gov/dfi](<http://www.in.gov/dfi>)

(317) 232-3955 (800) 382-4880

Indiana Dept. of Financial Institutions 30 South Meridian St., Suite 300 Indianapolis, Indiana 46204

Iowa

[www.idob.iowa.gov](www.idob.iowa.gov)

(515) 281-4014

Iowa Division of Banking 200 East Grand Avenue, Suite 300 Des Moines, IA 50309

Kansas

[www.osbckansas.org](<http://www.osbckansas.org>)

(785) 296-2266

Office of the State Bank Commissioner 700 SW Jackson St Suite 300 Topeka, KS 66603

Kentucky

<https://kfi.ky.gov/>

(502) 573-3390 (800) 223-2579

Kentucky Dept. of Financial Institutions 500 Mero Street, 2SW19 Frankfort, Kentucky

40601

Louisiana

[www.ofi.la.gov](www.ofi.la.gov)

(888) 525-9414 (225) 925-4660

Louisiana Office of Financial Institutions 8660 United Plaza Boulevard, 2nd Floor Baton Rouge, LA 70809-7024

Maine

[www.maine.gov/pfr/financialinstitutions](<http://www.maine.gov/pfr/financialinstitutions>)

(800) 965-5235 (207) 624-8570

Maine Bureau of Financial Institutions 36 State House Station Augusta, Maine 04333-0036

Maryland

[www.dllr.state.md.us/finance/](<http://www.dllr.state.md.us/finance/>)

(410) 230-6100 (888) 784-0136

Maryland Office of the Commissioner of Financial Regulation 100 S. Charles Street, Tower 1, Suite 5300 Baltimore, MD 21201

[Access Ng Consumer Sa NMLS](<https://www.nmlsconsumeraccess.org/>)

Tatanggapin ng Commissioner of Financial Regulation for the State of Maryland ang lahat ng tanong o reklamo mula sa mga residente ng Maryland kaugnay ng Remitly, Inc., NMLS ID 1028236 sa 1100 North Eutaw Street, Suite 611, Baltimore, Maryland 21201 o sa telepono 1-888-784-0136.

Massachusetts

[<http://www.mass.gov/ocabr/government/oca-agencies/dob-lp/file-a-complaint.html>]
(<http://www.mass.gov/ocabr/government/oca-agencies/dob-lp/file-a-complaint.html>)

(800) 495-2265

(617) 956-1500

Consumer Assistance Unit Massachusetts Division of Banks 1000 Washington Street,
10th floor Boston, MA 02118-2218

Michigan

[www.michigan.gov/difs](<http://www.michigan.gov/difs>)

(517) 284-8800 (877) 999-6442

Michigan Dept. of Insurance and Financial Services PO Box 30220 Lansing MI
48909-7720

Minnesota

[mn.gov/commerce/](<http://mn.gov/commerce/>)

(651) 539-1600

Minnesota Dept. of Commerce Golden Rule Building 85 7th Place East Suite 500 Saint
Paul, Minnesota 55101

Mississippi

[www.dbcf.state.ms.us](<http://www.dbcf.state.ms.us>)

(601) 321-6901

Mississippi Dept. of Banking and Consumer Finance P.O. Box 12129 Jackson, MS
39236-2129

Missouri

[www.finance.mo.gov](<http://www.finance.mo.gov>)

(573) 751-3242

Missouri Division of Finance Truman State Office Building Room 630 Jefferson City, MO 65102

Montana

Para sa mga customer sa Montana, paki-contact ang Remitly nang direkta: (888) 736-4859.

Nebraska

[ndbf.nebraska.gov](ndbf.nebraska.gov)

(402) 471-2171

Nebraska Dept. of Banking and Finance P.O. Box 95006 1526 K St #300 Lincoln, NE 68508

Nevada

[www.fid.state.nv.us](<http://www.fid.state.nv.us>)

(702) 486-4120

Nevada Department of Business & Industry Financial Institutions 2785 E. Desert Inn Rd. Suite 180 Las Vegas, Nevada 89121

New Hampshire

[www.nh.gov/banking](<http://www.nh.gov/banking>)

(603) 271-3561

New Hampshire Banking Department 53 Regional Drive, Suite 200 Concord NH 03301

New Jersey

[www.state.nj.us/dobi/consumer.htm#banking](www.state.nj.us/dobi/consumer.htm#banking)

800-446-7467 609-292-7272

New Jersey Dept. of Banking & Insurance PO Box 471 Trenton, NJ 08625-0471

New Mexico

[www.rld.nm.gov](<https://www.rld.nm.gov/>)

(505) 476-4885

Financial Institutions Division 3rd Floor, Toney Anaya Bldg. 2550 Cerrillos Rd. Santa Fe, NM 87504

New York

[www.dfs.ny.gov](<http://www.dfs.ny.gov>)

(800) 342-3736 (212) 480-6400

New York State Department of Financial Services 1 State Street New York, NY 10004-1511

North Carolina

[www.nccob.gov](<http://www.nccob.gov>)

(919) 733-3016

North Carolina Office of the Commissioner of Banks 4309 Mail Service Center Raleigh, NC 27699-4309

North Dakota

[www.nd.gov/dfi](<http://www.nd.gov/dfi>)

(701) 328-9933

North Dakota Dept. of Financial Institutions 2000 Schafer Street, Suite G Bismarck, ND
58501-1204

Ohio

[www.com.ohio.gov/fiin](<http://www.com.ohio.gov/fiin>)

(866) 278-0003

Ohio Division of Financial Institutions 77 South High Street 21st Floor Columbus, OH
43215-6120

Oklahoma

[www.ok.gov/banking](<http://www.ok.gov/banking>)

(405) 521-2782 (918) 295-3649

Oklahoma Banking Department 2900 North Lincoln Boulevard Oklahoma City,
Oklahoma 73105

Oregon

<https://dfr.oregon.gov/pages/index.aspx>

(888)-877-4894

Oregon Division of Financial Regulation P.O. Box 14480 Salem, OR 97309-0405

Pennsylvania

[www.dobs.pa.gov/](<http://www.dobs.pa.gov/>)

(717) 787-1854 (800) 722-2657

Pennsylvania Dept. of Banking and Securities Market Square Plaza 17 North Second Street, Suite 1300 Harrisburg, PA 17101

Rhode Island

[www.dbr.ri.gov/divisions/banking/](<http://www.dbr.ri.gov/divisions/banking/>)

(401) 462-9503

Rhode Island Dept. of Business Regulation 1511 Pontiac Avenue Cranston, RI 02920

South Carolina

Para sa mga customer sa South Carolina, paki-contact ang Remitly nang direkta: (888) 736-4859.

South Dakota

<http://www.dlr.sd.gov/banking/>

(605) 773-3421

South Dakota Department of Labor and Regulation Division of Banking 1714 Lincoln Ave., Suite 2 Pierre, SD 57501

Tennessee

[www.tn.gov/tdfi](<https://www.tn.gov/tdfi>)

(615) 741-2236 (800) 778-4215

Tennessee Dept. of Financial Institutions 312 Rosa L. Parks Avenue, 26th Floor Nashville, TN 37243

Texas

[<http://www.dob.texas.gov>](<http://www.dob.texas.gov/>)

(877) 276-5554 (512) 475-1300

Texas Department of Banking 2601 N. Lamar Blvd Austin, Texas 78705

Kung isa kang residente ng Texas at mayroon kang reklamo, paki-contact muna ang consumer assistance division ng Remitly, Inc. sa 1-888-736-4859, kung mayroon ka pa ring reklamong hindi pa nareresolba hinggil sa aktidad ng money transmission o currency exchange ng kumpanya, pakidirekta ang iyong reklamo gamit ang impormasyon sa itaas.

Utah

[www.dfi.utah.gov](<http://www.dfi.utah.gov>)

(801) 538-8830

Utah Dept. of Financial Institutions P.O. Box 146800 Salt Lake City, Utah 84114-6800

Vermont

[www.dfr.vermont.gov](<http://www.dfr.vermont.gov>)

(888) 568-4547

Vermont Dept. of Financial Regulation 89 Main Street Montpelier, VT 05620 - 3101

Virginia

[<https://www.scc.virginia.gov/regulated-industries/bureau-of-financial-institutions/>]
(<https://www.scc.virginia.gov/regulated-industries/bureau-of-financial-institutions/>)

(804) 371-9701 (800) 552 7945

Commonwealth of Virginia Bureau of Financial Institutions P.O. Box 640 Richmond, Virginia 23218-0640

Washington

[www.dfi.wa.gov](<http://www.dfi.wa.gov>)

(360) 902-8700 (877) 746-4334

Washington State Dept. of Financial Institutions PO Box 41200 Olympia WA 98504-1200

West Virginia

[www.dfi.wv.gov](<http://www.dfi.wv.gov>)

(304) 558-2294

West Virginia Division of Financial Institutions 900 Pennsylvania Avenue Suite 306
Charleston, WV 25302

Wisconsin

Para sa mga customer sa Wisconsin, paki-contact ang Remitly nang direkta: (888) 736-4859.

Wyoming

[wyomingbankingdivision.wyo.gov](<http://wyomingbankingdivision.wyo.gov>)

(307) 777-7797

Wyoming Division of Banking Herschler Building 3rd Floor West 122 West 25th Street
Cheyenne, WY 82002