Terms and Conditions

Zero Transfer Fee Offer: UAE to India, Sri Lanka and Nepal

- **Promoter:** Remitly (DIFC) Limited, [Office C502B, Burj Daman, Al Mustaqbal Street 312](https://www.google.com/search?kgmid=%2Fg%2F11vr4yhxh3), DIFC, Dubai, UAE, regulated by the Dubai Financial Services Authority ("Remitly").
- **Offer period:** ends at 11:59:59 pm GST, 31 January 2027.
- **Eligibility:** transfers sent from the UAE through the Remitly app or website to recipients in India, Sri Lanka or Nepal.
- **What's waived:** Remitly's transfer fee only. The exchange rate and credit card fees are not affected; it includes a margin and is shown to you before you confirm each transfer.
- **Third-party charges:** the recipient's bank, wallet provider or other receiving institution may charge its own fees, and is shown to you before you confirm each transfer..
- **After the offer ends:** Remitly's standard transfer fees apply, as shown in the app.
- **Cancellations and refunds:** our standard terms apply, please check our [User Agreement](https://www.remitly.com/ae/en/home/agreement).
- **Transfers may be delayed or declined** for compliance, security or legal reasons, or because of incorrect recipient details, please check our [User Agreement](https://www.remitly.com/ae/en/home/agreement) for more details.
- **Changes:** Remitly may amend or withdraw the offer only as permitted by applicable law and DFSA rules.
- **Other terms:** these terms sit alongside the Remitly [User Agreement](https://www.remitly.com/ae/en/home/agreement) and are governed by the laws of the DIFC and DFSA.
- **Complaints:** For complaints please reach out to our complaints contact and [help center](https://www.remitly.com/ae/en/help) available in our app and website.