Cookie Policy

1. Introduction to our use of ‘Cookies’ and similar technology

Like almost every other online service, our Services (including our website and app) use cookies and similar technologies to provide you with an enhanced user experience as well as allowing us to analyse and improve our Services. We would not be able to provide you with all of our Services, including certain personalised features, without the use of cookies and related technology and as such, your computer, mobile phone, tablet or other enabled mobile device (which we refer to collectively in this policy as a “device”) will need to be set up to enable such technologies.

2. What do we mean by the term ‘cookies’?

Cookies is a term used to describe a small text file (typically made of letters and numbers) that is downloaded and stored on your browser or your device by websites that you visit. They are sometimes considered as forming part of the “memory” of your use of websites and related services as they allow service providers to remember you and respond appropriately.

3. What cookies does Remitly use?

Remitly uses the following categories of cookies:

Strictly necessary cookies. These are cookies that are required for the necessary operation of our Services and are always on. They include, for example, cookies that enable you to log into secure areas of our website and/or app.

Cookie: gr

Session or Persistent: Persistent

First or Third Party: First Party

Cookie: pcId

Session or Persistent: Persistent

First or Third Party: First Party

Cookie: ref*code*

Session or Persistent: Persistent

First or Third Party: First Party

Cookie: de*id*

Session or Persistent: Persistent

First or Third Party: First Party

Cookie: de*hash*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: affiliate*customer*id
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: affiliate*name*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: promoSourcePageId
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: theme
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: ce*login*redirect
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: irclickid
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: optanonConsent
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: OptanonAlertBoxClosed
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: offer*code*
Session or Persistent: Session
First or Third Party: First Party

Cookie: TEST*AMCV*COOKIE*WRITE*
Session or Persistent: Session
First or Third Party: First Party

Cookie: PLAY*SESSION*
Session or Persistent: Session
First or Third Party: First Party

Cookie: utm*medium*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: utm*medium*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: utm*campaign*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: CALYPSO*CSRF*TOKEN
Session or Persistent: Session
First or Third Party: First Party

Cookie: token
Session or Persistent: Session

First or Third Party: First Party

Cookie: ci*csrf*input
Session or Persistent: Session
First or Third Party: First Party

Cookie: ci*csrf*token
Session or Persistent: Session
First or Third Party: First Party

Cookie: session*data*
Session or Persistent: Session
First or Third Party: First Party

Cookie: registration*segment*
Session or Persistent: Session
First or Third Party: First Party

Cookie: custom*segment*
Session or Persistent: Session
First or Third Party: First Party

Cookie: registration*token*
Session or Persistent: Session
First or Third Party: First Party

Cookie: transfer*request*data
Session or Persistent: Session
First or Third Party: First Party

Cookie: timezoneOffset
Session or Persistent: Session
First or Third Party: First Party

Cookie: c*policy*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: cookie*consent*
Session or Persistent: Session
First or Third Party: First Party

Cookie: wd-browser-id
Session or Persistent: Session
First or Third Party: First Party

Cookie: ssid
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: AWSALBCORS
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: c*user*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: AEC
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: AWSALB
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: sfdc-stream
Session or Persistent: Persistent

First or Third Party: Third Party

Cookie: force-stream
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: sendingCountry
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: receivingCountry
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: pctrk
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: entId
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: deviceEnvironmentId
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: sfdc*lv2*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: oinfo
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: cleared-onetrust-cookies
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: webact
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: autocomplete
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: BrowserId
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: CookieConsentPolicy
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: oid
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: bm*sv*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: tk*ai*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: ak*bmsc*
Session or Persistent: Persistent

First or Third Party: Third Party

Cookie: *abck*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: *GRECAPTCHA*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: LSKey-c$CookieConsentPolicy
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: LSKey-c$siteUserLanguage
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: LSKey-c$coveo*visitorId*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: YSC
Session or Persistent: Session
First or Third Party: Third Party

Cookie: language
Session or Persistent: Session
First or Third Party: Third Party

Cookie: X-Salesforce-CHAT
Session or Persistent: Session
First or Third Party: Third Party

Cookie: sid*Client*
Session or Persistent: Session
First or Third Party: Third Party

Cookie: clientSrc
Session or Persistent: Session
First or Third Party: Third Party

Cookie: sfc
Session or Persistent: Session
First or Third Party: Third Party

Cookie: renderCtx
Session or Persistent: Session
First or Third Party: Third Party

Cookie: phoneEnabled
Session or Persistent: Session
First or Third Party: Third Party

Cookie: nationalPhoneNumber
Session or Persistent: Session
First or Third Party: Third Party

Cookie: LSKey-c
Session or Persistent: Session
First or Third Party: Third Party

Cookie: internationalPhoneNumber
Session or Persistent: Session
First or Third Party: Third Party

Cookie: formattedPhoneNumber
Session or Persistent: Session

First or Third Party: Third Party

Cookie: chatCookie
Session or Persistent: Session
First or Third Party: Third Party

Cookie: disco
Session or Persistent: Session
First or Third Party: Third Party

Cookie: 79eb100099b9a8bf
Session or Persistent: Session
First or Third Party: Third Party

Cookie: TS01db906f
Session or Persistent: Session
First or Third Party: Third Party

Cookie: BrowserId*sec*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: JSESSIONID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: SOCS
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: utm*term*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: utm*source*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: requested*limits*
Session or Persistent: Session
First or Third Party: First Party

Cookie: english*usage*dismissed
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: preauth
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: pms*ub*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: msub*policy*
Session or Persistent: Session
First or Third Party: First Party

Cookie: TS014c1515
Session or Persistent: Session
First or Third Party: First Party

Cookie: auth*login*csrf
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: auth*consent*csrf
Session or Persistent: Persistent

First or Third Party: First Party

Cookie: auth*session*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: oauth*state*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: oauth*onboard*session*token*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: oauth*id*token
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: oauth*code*verifier
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: auth0
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: auth0*compat*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: auth0-mf
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: auth0-mf*compat*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: did
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: did*compat*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: a0*users:sess*
Session or Persistent: Session
First or Third Party: First Party

Cookie: a0*users:sess.sig*
Session or Persistent: Session
First or Third Party: First Party

Performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

Cookie: utmb
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: utmz
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: utmc
Session or Persistent: Session

First or Third Party: Third Party

Cookie: WorkdayLB*SAS*
Session or Persistent: Session
First or Third Party: Third Party

Cookie: AMP*TLDTEST*
Session or Persistent: Session
First or Third Party: First Party

Cookie: wday*vps*cookie
Session or Persistent: Session
First or Third Party: First Party

Cookie: tk*tc*
Session or Persistent: Session
First or Third Party: First Party

Cookie: AMCVS*98CF678254E93B1B0A4C98A5%40AdobeOrg*
Session or Persistent: Session
First or Third Party: First Party

Cookie: utmt
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: utma
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: amp*cookie*test*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: AMP*TEST*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: tk*ai*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: bm*mi*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: AMCV*98CF678254E93B1B0A4C98A5%40AdobeOrg*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: *s*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: *ga*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: *gid*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: *gac**
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: *ga**
Session or Persistent: Persistent

First or Third Party: Third Party

Cookie: *gcl*au
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: SIDCC
Session or Persistent: Persistent
First or Third Party: Third Party

Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

Cookie: cmsContentId
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: target*money*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: nid*cid*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: lang
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: pll*language*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: amplitude*testremitly.com*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: preferred*login*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: cf*bm*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: wd
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: VISITOR*INFO1*LIVE
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: NID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: MR
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: HSID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: CONSENT
Session or Persistent: Persistent

First or Third Party: Third Party

Cookie: gdId
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: GSESSIONID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: gdsid
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: alr
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: asst
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: GZIP
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: geoloc
Session or Persistent: Session
First or Third Party: First Party

Cookie: receive*country*code
Session or Persistent: Session
First or Third Party: First Party

Cookie: send*country*code
Session or Persistent: Session
First or Third Party: First Party

Cookie: PLAY*LANG*
Session or Persistent: Session
First or Third Party: First Party

Cookie: s*cc*
Session or Persistent: Session
First or Third Party: First Party

Cookie: k
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: session
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: q
Session or Persistent: Session
First or Third Party: Third Party

Cookie: ili
Session or Persistent: Session
First or Third Party: Third Party

Cookie: *cfuvid*
Session or Persistent: Session
First or Third Party: Third Party

Cookie: 4341%5F0
Session or Persistent: Session

First or Third Party: Third Party

Cookie: 4341%5F1
Session or Persistent: Session
First or Third Party: Third Party

Cookie: renderer*no*header*no*footer
Session or Persistent: Session
First or Third Party: First Party

Targeting or 'tracking' cookies. These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

Cookie: rtid
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: utm*content*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: *omappvs*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: mmadid
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: nid*sid*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: audit
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: ar*debug*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: APISID
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: *ttp*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: *tt*enable*cookie*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: http*referrer*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: *omappvp*
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: AMP*MKTG**
Session or Persistent: Persistent
First or Third Party: First Party

Cookie: IR*PI*
Session or Persistent: Persistent

First or Third Party: First Party

Cookie: IR*gbd*
Session or Persistent: Session
First or Third Party: First Party

Cookie: IR*10408*
Session or Persistent: Session
First or Third Party: First Party

Cookie: narwhal*tracking*
Session or Persistent: Session
First or Third Party: First Party

Cookie: *fbp*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: xs
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: sp*landing*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: uuid2
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: uuid
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: uid
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: TESTCOOKIESENABLED
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: TDID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: TDCPM
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: SSID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: SID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: sb
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: SAPISID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: OTZ
Session or Persistent: Persistent

First or Third Party: Third Party

Cookie: MUID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: locale
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: KRTBCOOKIE*377*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: khaos
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: IDSYNC
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: CMPS
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: CMPRO
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: CMID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: Secure-3PSIDCC
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: Secure-3PSID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: Secure-3PAPISID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: Secure-1PSIDCC
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: Secure-1PSID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: Secure-1PAPISID
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: \\rbtld\\
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: fr
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: rbuid
Session or Persistent: Persistent

First or Third Party: Third Party

Cookie: *gcl*aw
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: test*cookie*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: fr
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: DE
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: datr
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: sp*t*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: c
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: A3
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: 1P*JAR*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: IDE
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: *uetvid*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: *uetsid*
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: trs
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: cass
Session or Persistent: Persistent
First or Third Party: Third Party

Cookie: AMP*
Session or Persistent: Session
First or Third Party: Third Party

4. Managing cookies

You can manage your cookies (including the enabling or disabling of cookies) through your browser settings. However, if you use your browser settings to block all cookies (including cookies that are strictly necessary) you may not be able to access all or parts of our Services. Please also note that deleting browser cookies can remove your opt out preferences, so you may need to opt out again. Each browser is different and as such we suggest that you check the 'Help' menu on your particular browser (or your

mobile phone's handset manual) to learn how to change your cookie preference. You may also find more information on how to manage your cookies from third party websites (such as https://www.aboutcookies.org/) as well as third party apps.

5. Online behavioural advertising

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we may not have any control. More information on this type of advertising can be found by visiting: https://www.youronlinechoices.com/. Please note that we partner with a third party to manage our advertising on other sites. Our third party partner may use technologies such as cookies to gather information about your activities on this site and other sites in order to provide you advertising based upon your browsing activities and interests.

6. Using social media via our Services

If you use the buttons via our Services that allow you to share content with your friends and other contacts via social media networks like Facebook, these companies may set a cookie on your devices. We suggest that you review the privacy and related policies of such organisations. More information on some of the more commonly used platforms can be found by visiting:

Facebook: https://www.facebook.com/about/privacy/

Twitter: https://twitter.com/privacy

LinkedIn: https://www.linkedin.com/legal/privacy-policy

We hope the above has clearly explained how we use cookies and similar technologies as well as how you may manage such matters. While we have provided details of third party websites and services which we thought you may find useful, please note that we are not responsible for the content, functionality or services provided by such sites.

7. General

While we have provided details of third party websites and services which we thought you may find useful, please note that we are not responsible for the content, functionality or services provided by the third party websites and services referred to in this policy. Capitalised words and phrases (such as "Services") in this policy have the same meaning as given to them in our User Agreement, available at [https://www.remitly.com/nz/en/home/agreement](https://www.remitly.com/nz/en/home/

agreement).