Important - Your agreement to the English language. This policy is provided in English. By agreeing to our User Agreement you consent to us providing our Service in the English language and also to us communicating with you in English.

If there is any conflict between the English language version of the content of our Service (including this policy) and any translation, the English version will govern. For example, if you have set the device that you access our Service with to a language other than English, only the English language version of our Service applies (and not the non-English language version).

For your convenience, we may provide this document in other languages. In the event there is any inconsistency between the English version of this policy and the translated text, only the English text shall be binding.

If you do not agree with the above, please do not access or use our Services.

Cookie Policy

1. Introduction to our use of 'Cookies' and similar technology

Like almost every other online service, our Services (including our website and app) use cookies and similar technologies to provide you with an enhanced user experience as well as allowing us to analyse and improve our Services. We would not be able to provide you with all of our Services, including certain personalised features, without the use of cookies and related technology and as such, your computer, mobile phone, tablet or other enabled mobile device (which we refer to collectively in this policy as a "device") will need to be set up to enable such technologies.

2. What do we mean by the term 'cookies'?

Cookies is a term used to describe a small text file (typically made of letters and numbers) that is downloaded and stored on your browser or your device by websites that you visit.

They are sometimes considered as forming part of the “memory” of your use of websites and related services as they allow service providers to remember you and respond appropriately.

3. What cookies does Remitly use?

Remitly uses the following categories of cookies:

Strictly necessary cookies. These are cookies that are required for the necessary operation of our Services and are always on. They include, for example, cookies that enable you to log into secure areas of our website and/or app.

Cookie : gr

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : pcId

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : refcode

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : deid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : dehash

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : affiliatecustomerid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : affiliatename

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : promoSourcePageId

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : theme

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : celoginredirect

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : irclickid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : optanonConsent

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : OptanonAlertBoxClosed

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : offercode

Session or Persistent : Session

First or Third Party : First Party

Cookie : TESTAMCVCOOKIEWRITE

Session or Persistent : Session

First or Third Party : First Party

Cookie : PLAYSESSION

Session or Persistent : Session

First or Third Party : First Party

Cookie : utmmedium

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : utmcampaign

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : CALYPSOCSRFTOKEN

Session or Persistent : Session

First or Third Party : First Party

Cookie : token

Session or Persistent : Session

First or Third Party : First Party

Cookie : cicsrfinput

Session or Persistent : Session

First or Third Party : First Party

Cookie : cicsrftoken

Session or Persistent : Session

First or Third Party : First Party

Cookie : sessiondata

Session or Persistent : Session

First or Third Party : First Party

Cookie : registrationsegment

Session or Persistent : Session

First or Third Party : First Party

Cookie : customsegment

Session or Persistent : Session

First or Third Party : First Party

Cookie : registrationtoken

Session or Persistent : Session

First or Third Party : First Party

Cookie : transferrequestdata

Session or Persistent : Session

First or Third Party : First Party

Cookie : timezoneOffset

Session or Persistent : Session

First or Third Party : First Party

Cookie : cpolicy

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : cookieconsent

Session or Persistent : Session

First or Third Party : First Party

Cookie : wd-browser-id

Session or Persistent : Session

First or Third Party : First Party

Cookie : ssid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : AWSALBCORS

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : cuser

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : AEC

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : AWSALB

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : sfdc-stream

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : force-stream

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : sendingCountry

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : receivingCountry

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : pctrk

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : entId

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : deviceEnvironmentId

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : sfdclv2

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : oinfo

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : cleared-onetrust-cookies

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : webact

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : autocomplete

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : BrowserId

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : CookieConsentPolicy

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : oid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : bmsv

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : tkai

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : akbmsc

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : abck

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : GRECAPTCHA

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : LSKey-c$CookieConsentPolicy

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : LSKey-c$siteUserLanguage

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : LSKey-c$coveovisitorId

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : YSC

Session or Persistent : Session

First or Third Party : Third Party

Cookie : language

Session or Persistent : Session

First or Third Party : Third Party

Cookie : X-Salesforce-CHAT

Session or Persistent : Session

First or Third Party : Third Party

Cookie : sidClient

Session or Persistent : Session

First or Third Party : Third Party

Cookie : clientSrc

Session or Persistent : Session

First or Third Party : Third Party

Cookie : sfc

Session or Persistent : Session

First or Third Party : Third Party

Cookie : renderCtx

Session or Persistent : Session

First or Third Party : Third Party

Cookie : phoneEnabled

Session or Persistent : Session

First or Third Party : Third Party

Cookie : nationalPhoneNumber

Session or Persistent : Session

First or Third Party : Third Party

Cookie : LSKey-c

Session or Persistent : Session

First or Third Party : Third Party

Cookie : internationalPhoneNumber

Session or Persistent : Session

First or Third Party : Third Party

Cookie : formattedPhoneNumber

Session or Persistent : Session

First or Third Party : Third Party

Cookie : chatCookie

Session or Persistent : Session

First or Third Party : Third Party

Cookie : disco

Session or Persistent : Session

First or Third Party : Third Party

Cookie : 79eb100099b9a8bf

Session or Persistent : Session

First or Third Party : Third Party

Cookie : TS01db906f

Session or Persistent : Session

First or Third Party : Third Party

Cookie : BrowserIdsec

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : JSESSIONID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : SOCS

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : utmterm

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : utmsource

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : requestedlimits

Session or Persistent : Session

First or Third Party : First Party

Cookie : englishusagedismissed

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : preauth

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : pmsub

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : msubpolicy

Session or Persistent : Session

First or Third Party : First Party

Cookie : TS014c1515

Session or Persistent : Session

First or Third Party : First Party

Cookie : authlogincsrf

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : authconsentcsrf

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : authsession

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : oauthstate

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : oauthonboardsessiontoken

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : oauthidtoken

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : oauthcodeverifier

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : auth0

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : auth0compat

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : auth0-mf

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : auth0-mfcompat

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : did

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : didcompat

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : a0users:sess

Session or Persistent : Session

First or Third Party : First Party

Cookie : a0users:sess.sig

Session or Persistent : Session

First or Third Party : First Party

Performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are

looking for easily.

Cookie : utmb

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : utmz

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : utmc

Session or Persistent : Session

First or Third Party : Third Party

Cookie : WorkdayLBSAS

Session or Persistent : Session

First or Third Party : Third Party

Cookie : AMPTLDTEST

Session or Persistent : Session

First or Third Party : First Party

Cookie : wdayvpscookie

Session or Persistent : Session

First or Third Party : First Party

Cookie : tktc

Session or Persistent : Session

First or Third Party : First Party

Cookie : AMCVS98CF678254E93B1B0A4C98A5%40AdobeOrg

Session or Persistent : Session

First or Third Party : First Party

Cookie : utmt

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : utma

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : ampcookietest*

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : AMPTEST

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : tkai

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : bmmi

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : AMCV98CF678254E93B1B0A4C98A5%40AdobeOrg

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : s

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : ga

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : gid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : \gac*

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : \ga*

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : gclau

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : SIDCC

Session or Persistent : Persistent

First or Third Party : Third Party

Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

Cookie : cmsContentId

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : targetmoney

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : nidcid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : lang

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : plllanguage

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : amplitudetestremitly.com

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : preferredlogin

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : cfbm

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : wd

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : VISITORINFO1LIVE

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : NID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : MR

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : HSID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : CONSENT

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : gdId

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : GSESSIONID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : gdsid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : alr

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : asst

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : GZIP

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : geoloc

Session or Persistent : Session

First or Third Party : First Party

Cookie : receivecountrycode

Session or Persistent : Session

First or Third Party : First Party

Cookie : sendcountrycode

Session or Persistent : Session

First or Third Party : First Party

Cookie : PLAYLANG

Session or Persistent : Session

First or Third Party : First Party

Cookie : scc

Session or Persistent : Session

First or Third Party : First Party

Cookie : k

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : session

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : q

Session or Persistent : Session

First or Third Party : Third Party

Cookie : ili

Session or Persistent : Session

First or Third Party : Third Party

Cookie : cfuvid

Session or Persistent : Session

First or Third Party : Third Party

Cookie : 4341%5F0

Session or Persistent : Session

First or Third Party : Third Party

Cookie : 4341%5F1

Session or Persistent : Session

First or Third Party : Third Party

Cookie : renderernoheadernofooter

Session or Persistent : Session

First or Third Party : First Party

Targeting or 'tracking' cookies. These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

Cookie : rtid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : utmcontent

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : omappvs

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : mmadid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : nidsid

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : audit

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : ardebug

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : APISID

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : ttp

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : ttenablecookie

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : httpreferrer

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : omappvp

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : AMPMKTG*

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : IRPI

Session or Persistent : Persistent

First or Third Party : First Party

Cookie : IRgbd

Session or Persistent : Session

First or Third Party : First Party

Cookie : IR10408

Session or Persistent : Session

First or Third Party : First Party

Cookie : narwhaltracking

Session or Persistent : Session

First or Third Party : First Party

Cookie : fbp

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : xs

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : splanding

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : uuid2

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : uuid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : uid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : TESTCOOKIESENABLED

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : TDID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : TDCPM

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : SSID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : SID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : sb

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : SAPISID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : OTZ

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : MUID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : locale

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : KRTBCOOKIE377

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : khaos

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : IDSYNC

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : CMPS

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : CMPRO

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : CMID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : Secure-3PSIDCC

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : Secure-3PSID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : Secure-3PAPISID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : Secure-1PSIDCC

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : Secure-1PSID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : Secure-1PAPISID

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : \\rbtId\\

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : fr

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : rbuid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : gclaw

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : testcookie

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : fr

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : DE

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : datr

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : spt

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : c

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : A3

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : 1PJAR

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : IDE

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : uetvid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : uetsid

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : trs

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : cass

Session or Persistent : Persistent

First or Third Party : Third Party

Cookie : AMP*

Session or Persistent : Session

First or Third Party : Third Party

Cookie : cssessionkey

Session or Persistent : Session

First or Third Party : Third Party

4. Managing cookies

You can manage your cookies (including the enabling or disabling of cookies) through your browser settings. However, if you use your browser settings to block all cookies (including cookies that are strictly necessary) you may not be able to access all or parts of our Services. Please also note that deleting browser cookies can remove your opt out preferences, so you may need to opt out again. Each browser is different and as such we suggest that you check the 'Help' menu on your particular browser (or your mobile phone's handset manual) to learn how to change your cookie preference. You may also find more information on how to manage your cookies from third party websites (such as https://www.aboutcookies.org/) as well as third party apps.

5. Online behavioural advertising

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we may not have any control. More information on this type of advertising can be found by visiting: https://www.youronlinechoices.com/. Please note that we partner with a third party to manage our advertising on other sites. Our third party partner may use technologies such as cookies to gather information about your activities on this site and other sites in order to provide you advertising based upon your browsing activities and interests.

6. Using social media via our Services

If you use the buttons via our Services that allow you to share content with your friends and other contacts via social media networks like Facebook, these companies may set a cookie on your devices. We suggest that you review the privacy and related policies of such organisations. More information on some of the more commonly used platforms can be found by visiting:

Facebook: https://www.facebook.com/about/privacy/

Twitter: https://twitter.com/privacy

LinkedIn: https://www.linkedin.com/legal/privacy-policy

We hope the above has clearly explained how we use cookies and similar technologies as well as how you may manage such matters. While we have provided details of third party websites and services which we thought you may find useful, please note that we are not responsible for the content, functionality or services provided by such sites.