The New Customer Transfer Discount Offer Code Promotion

Terms and Conditions:

• To be eligible for the New Customer Transfer Discount Offer Code promotion ("Promotion") you must redeem the respective transfer discount offer code via the notification that linked you to these terms or enter the respective transfer discount offer code at the "Redeem Offer" page when signed in to your Remitly account and successfully complete your first transfer during the respective Promotion Period as more fully described in the transfer discount offer code messaging that linked you to these terms (such successfully completed transfer is a "qualifying transfer").

• A transfer is considered "successfully completed" when funds are deposited into your intended recipient's bank account or mobile wallet, properly delivered to the recipient and/or the money sent is picked up by the recipient at one of our partner locations (as the case may be). Transactions subject to a subsequent payment decline or chargeback are not considered "successful" transactions.

• The Promotion is available for first time customers only and is limited to one (1) per customer. Existing customers are not eligible for this promotion.

• The Promotion Period for a respective transfer discount offer code begins and ends on the dates/times as more fully described in the transfer discount offer code messaging that linked you to these terms (each respective promotion period is a "Promotion Period"). Remitly's server is the official clock for this Promotion. All dates are subject to change. Transfers submitted outside of the respective Promotion Period will not be eligible for this Promotion.

• Transfer Discount Offer Code Conditions. After you redeem a transfer discount offer code for this Promotion, the respective transfer discount will be applied by Remitly to your qualifying transfer if it is successfully completed during the respective Promotion Period. Please note that your discount amount will not count towards the minimum spend requirements. The transfer discount cannot be used on subsequent transfers.

• The Promotion and any respective transfer discount has no cash value and cannot be transferred.

• Remitly reserves the right to (a) limit the number of individuals per household eligible for this Promotion; and (b) disqualify transfers that, in its opinion, are intended to circumvent Promotion rules, or are deemed to be abusive. Any attempt by a customer to abuse this Promotion by using multiple/different identities, registrations, logins, and/or any other methods will void and disqualify the customer from receiving the Promotion at Remitly's sole discretion (acting reasonably).

• If you are entitled to any refund, you will not be entitled to receive any amount greater than the amount you have paid to make the money transfer.

• Your election to participate in the Promotion will render you ineligible for

participation in other promotions that Remitly may run and that you may otherwise have been eligible for. Your election to participate in the Promotion is final.

- Cancellation or insufficient funding of your transfer will render you ineligible for the Promotion. The Promotion will not be valid for any otherwise qualifying transaction that is cancelled either by you or by Remitly.

- You may not participate in the Promotion where doing so would be prohibited by any applicable law, statute, or regulations. All information collected from you as part of the Promotion shall be subject to [Remitly's Privacy Policy](https://www.remitly.com/au/en/home/policy).

- Remitly reserves the right to void any offer redemption that appears to be fraudulent, results from a fraudulent transaction, or is not compliant with [Remitly's User Agreement](https://www.remitly.com/us/en/home/agreement)[.](https://www.remitly.com/us/en/home/agreement)

- Remitly reserves the right to cancel the Promotion at any time, with or without prior notice. Any qualifying transfer will be honored if initiated prior to the Promotion's cancellation.

- All information collected from you as part of the Promotion shall be subject to [Remitly's Privacy Policy](https://www.remitly.com/us/en/home/policy).

- Your participation in the Promotion is also governed by and subject to the terms of Remitly's [User Agreement](https://www.remitly.com/au/en/home/agreement) and other terms and notices made available on our service. For UK/EU customers, please also refer to our [Key Service Information document](https://www.remitly.com/au/en/home/key-service-information) which provides details about the use of the Remitly service. .

- If and to the extent there is a conflict or inconsistency between those documents and these terms, these terms shall prevail to the extent of any inconsistency.

- Other fees and costs may apply to your money transfer and we recommend that you review these via our service and our [User Agreement](https://www.remitly.com/au/en/home/agreement).

- **For AU customers:** This Promotion is provided and operated by Remitly Australia Pty Ltd ("Remitly") and is offered only to residents of Australia.

- **For CA customers:** This Promotion is provided and operated by Remitly Canada, Inc ("Remitly") and is only offered to residents of Canada.

- **For AE customers:** This Promotion is provided and operated by Remitly (DIFC) Limited and is offered only to residents of UAE. Remitly (DIFC) Limited is regulated by the DFSA. This marketing material is intended only for Retail Clients.

- **For EU customers:** This Promotion is provided and operated by Remitly Europe Limited ("Remitly") and is offered only to residents of Austria, Belgium, Denmark, Finland, France, German, Italy, Ireland, Netherlands, Norway, Spain and Sweden. Remitly Europe Limited, trading as Remitly, is regulated by the Central Bank of

Ireland. Remitly Europe Limited is a limited liability company registered in Ireland (company registration number 629909). Registered Office: 5 George's Dock, Offices 1.10 and 1.11, Dublin 1, D01 X8N7, Ireland.

- **For SG customers:** Remitly Singapore Pte. Ltd. (UEN 201920838N) is licensed by the Monetary Authority of Singapore to provide cross-border money transfer services.

- **For UK customers:** This Promotion is provided and operated by Remitly U.K, Ltd ("Remitly") and is offered only to residents of the UK. Remitly is a company registered in England and Wales with company registration number 09896841. Registered address: 90 Whitfield Street, W1T 4EZ London, England, United Kingdom. Remitly is authorised and regulated by the Financial Conduct Authority under the Payment Services Regulations 2017 (reference number 728639) for the provision of payment services. Remitly is also registered by the HMRC as a money service business (with registration number 12861136).
- **For US customers:** This Promotion is provided and operated by Remitly, Inc ("Remitly") and is only offered to residents of the United States of America. Remitly, Inc. is licensed as a Money Transmitter by the New York State Department of Financial Services, as a Foreign Transmittal Agency by the Massachusetts Division of Banks, and LICENSED BY THE GEORGIA DEPARTMENT OF BANKING AND FINANCE. NMLS No. 1028236.
- **For NZ customers:** This Promotion is provided and operated by Remitly NZ Limited, trading as Remitly, and is offered only to residents of New Zealand. Remitly NZ Limited, trading as Remitly, is a company registered in New Zealand (company number 8361344). Remitly is registered on the Financial Service Providers Register (FSP number 1003229) as operating a money or value transfer service, and changing foreign currency.